



WBTC
HIGH QUALITY
APPRENTICESHIPS
AND TRAINING

RETRAIN IN... CUSTOMER SERVICE

Develop your employability skills

Gain the knowledge and understanding needed to kickstart your career in the customer service sector.

Find out more **01635 35 975** wbtc-uk.com

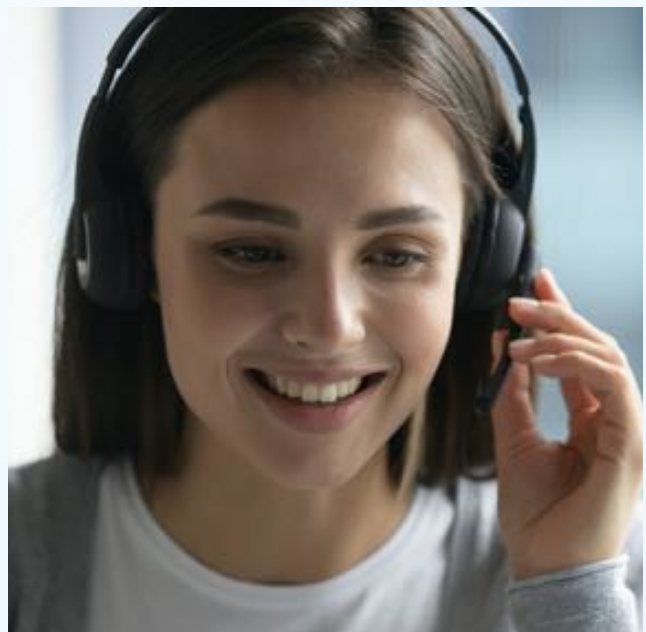
BTEC LEVEL 1 AWARD

PRINCIPLES OF CUSTOMER SERVICE

This introductory course is designed to help you better understand the skills and attributes needed to work in customer service. It is a great way to find out more before you start applying for roles as the content will help support job applications.

Benefits

- Free training
- Gain key skills
- Improve job prospects
- Gain in confidence
- Recognised qualification



INTERESTED?

Speak to your work coach to find out more.

Details

- For adults aged 19+ who are unemployed
- Free qualification
- Delivered remotely
- Delivered Mon - Wed over two weeks

LOOK OUT FOR OUR OTHER RETRAIN IN... OFFERS