



EQUALITY, DIVERSITY & INCLUSION POLICY INFORMATION FOR LEARNERS

Inspiring employers and learners to fulfil their full potential by delivering career skills fit for the future.

Introduction

This is a short version of WBTC's guarantee of fair treatment and high quality training. We promise to value you for who you are. That's what we mean by equality, diversity and inclusion.

WBTC will regard all relevant laws that outlaw discrimination. We will put your learning needs at the centre of what we do to support you.

You can depend on all our staff to do this, regardless of their role within WBTC. You are welcome at WBTC.

Making sure our equality and diversity guarantee works:

- Every member of WBTC staff understands what they need to do to make the equality, diversity and inclusion policy work for you.
- All the employers and others we work with are helped to understand our policy and how to make it work in their companies. We make sure they do this by including it in our contract with them for each programme.
- All learners learn about the policy, their rights and guarantees with regards to the Equality Act 2010. This is outlined at your Onboarding with WBTC.

What the Equality, Diversity & Inclusion Policy is all about:

- WBTC will not tolerate unfair treatment, bullying, harassment or discrimination against anyone who learns with us. There are nine characteristics which are deemed as protected. By this we mean:
 - age
 - race
 - disability
 - sex
 - religion or belief
 - sexual orientation
 - pregnancy and maternity
 - gender re-assignment
 - marriage and civil partnership

- If you feel you have been treated unfairly you will be able to make a complaint, have it taken very seriously, and can count on a member of staff supporting you to deal with the problem quickly. If you want to complain you can speak to your Training Consultant and/or use our complaints procedure.
- If anyone we work with or who learns with us is found to have acted unfairly and a satisfactory solution cannot be found, we will stop working with them and not allow them to learn with us. We want you to be respected, safe and successful.
- Your success is too important for us to allow anything to get in its way.

How we make the Equality, Diversity & Inclusion Policy work:

- To make sure that everyone who learns with us is on the right programme and that all our learners do their very best. We monitor learners so we can see if everyone is getting a fair deal and having their needs met. We raise awareness of Equality, Diversity and Inclusion during your time with us.
- We select learners only on their ability to benefit from their course and match an employer's specifications. For example, we encourage women to study engineering and men to study administration if that is what they want to do. There are no "no go areas" for anyone. We provide you with the opportunity to grow.
- We have worked hard to provide you with all the help you need to make a success of your learning. For example, if you need help with reading, writing, or maths, if you are dyslexic, have hearing or sight problems, if you have mobility needs, if you have health problems or learning difficulties - whatever support you need to make a success of your learning, we want to provide it. We are committed to your success.

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- We want you to enjoy your time with us - that is the best way to help you succeed.
- We want you to have the support you need to do well - your success is our success.
- We will value you for who you are and will work with you to help you make a success of your programme of learning and your future.
- Our job is to help you build the career you want for yourself and we promise we will not tolerate unfairness, prejudice or discrimination of any sort.

For a copy of our full Equality, Diversity & Inclusion Policy is available on our website www.wbtc-uk.com or just ask your Training Consultant or contact us.

Contact details:

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